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Alum Rock Counseling Center

CEO Corner

by Patricia Chiapellone, ARCC Chief Executive Officer

"Unity is strength... when there is teamwork and collaboration,
wonderful things can be achieved."

~ Mattie Stepanek

July 1st marked the beginning of a new fiscal year for ARCC and we began with a promising start. This is an exciting time, an opportunity for us to take a look at the programs, services and structure of the organization. Most importantly, this is a time to reflect and be inspired by our five key Areas of Impact, our Mission and our Vision:



AREAS OF IMPACT:

1. **Our youth and families have resources for overcoming behavioral health concerns including substance use and mental health challenges.**
2. **All of our kids are kindergarten ready.**
3. **Our youth graduate from middle school, high school and beyond.**
4. **Our youth and families are free from involvement with the justice and/or social services systems.**
5. **Our homes, schools and neighborhoods are safe - free of violence and dangerous behaviors.**

director of development and communications

Patti Weis

human resource director

Thomishia Booker

clinical program director

Vicky Tamashiro

director of clinical support

Program Managers

Yvonne Rios

MCRC program supervisor

Elisabeth Navarro

billing supervisor

Akiko Chung

children's services

Veronica Gamboa

prevention & early intervention

Scott Lafranconi

prevention & early intervention

Concepcion Topete

mobile crisis response &

counseling

Matthew Wolfson

mobile crisis response &

counseling

Beatriz Ramos

parent advocates program

Sunshine Little

community services unit



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VISION:

We envision thriving neighborhoods that are safe; neighborhoods that truly celebrate cultural diversity. Our children will be eager and ready to become lifelong learners. Our families will be healthy - physically, mentally and emotionally - and provided with a network of support services to fully meet their needs.

Our community will be a place where individuality is appreciated and everyone is encouraged to reach their full potential.

MISSION:

To deliver a full complement of behavioral health services to youth, their families and individuals in the neighborhoods we serve throughout Santa Clara County. We do so with a deep commitment to respect and reflect the cultural and linguistic diversity of our clients. Partnerships are essential to our success, and we will continue to build lasting connections with local schools, mental and physical healthcare systems and other providers. We have taken a look at ourselves and we have changed. Now, poised with the right leadership we will continue to provide culturally competent services to our clients with respect and hope they deserve.

I am delighted to announce that we have promoted from within to fill multiple positions. Larry Hanville is our new COO. Larry's experience both as Clinical Program Manager at ARCC and as an Associate Director at EMQ will serve ARCC well as we move forward with Health Care Reform. In his new role as COO, Larry will be responsible for the administrative oversight of the agency's clinical program elements, and ensuring outstanding client centered services, productivity, and maintaining high levels of employee job satisfaction. Larry will also represent the agency externally and will support the development and implementation of strategic initiatives that ensure long term financial viability.

Additionally, Thomishia Booker was promoted to Clinical Program Director. Thomishia has been with ARCC for about 6 years. Thomishia will be overseeing our MCRC Program, PE&I Programs, CSU Programs, Parent Advocate and First 5. In her new role, she will represent ARCC at stakeholder meetings and in the community. We are excited to have her in this new role. Also, Sunshine Little was promoted to CSU Program Manager, Concepcion Topete was promoted to MCRC Program Manager and Matt Wolfson was promoted to MCRC Program Manager. Finally, Elisabeth Navarro was promoted to Intake & Billing Supervisor. I feel extremely proud of all the qualified internal candidates. I am honored to see some of the staff grow within the organization.

I am excited to announced we have filled all leadership positions. Patti Weis joins our staff as Human Resource Director. Patti brings extensive experience in the Human Resource field; most recently at the Stratford School and the Diocese of San Jose.



Additionally, Celia Moreton joined us as Director of Development and Communications. Celia comes to us from School Health Clinics where she was the Director of Fund Development and Communications for eight years. She has extensive experience in the nonprofit sector and has worked in nonprofits such as March of Dimes, Autism Speaks and American Cancer Society. We are extremely happy and excited to have her join our team. Christie Pfalzgraf returned to ARCC effective 7/31/15 and we are excited to have her back. Lastly I'm proud to announce that Chris Park will be returning to ARCC as Director of Quality Assurance, Outcomes and Evaluation. I am so excited that Chris has agreed to return to ARCC in this expanded role. We have really missed him, and look forward to his return and working with him on a shared vision for QA, CQI and evaluation.

We closed our fiscal year with our First Ever Staff Appreciation Week! During the week of June 29 - July 3, we celebrated Who we are and What we do as an Agency and we recognized each staff member, who makes what we do possible.

Thank you,

Patricia Chiapellone

MENTORS wanted!

by Patricia Chiapellone, ARCC Chief Executive Officer

"A mentor is someone who allows you to see the hope inside yourself."

~ Oprah Winfrey

Our Middle School Mentoring and Support Program is in need of Mentors for the upcoming 2015-2016 school year. The goal of Alum Rock Counseling Center's Ocala Mentoring Program is to pair 60 at-risk middle school students who attend Ocala Middle School in East San Jose with mentors in order to improve their academic and future success by offering specialized one-on-one mentoring.

Mentors help their mentees seek out positive role models and provide them safe recreational activities. They help youth realize their full potential and influence them to make healthier choices that lead to physical, social and emotional wellness.

Our wonderful Volunteer Coordinator, Celina Chun helps match youth with mentors for the program as well as support mentoring relationships. Our mentoring program is unique in that we match mentors with mentees for a year-long commitment, which we expect at least 6 hours of mentoring to happen a month. You and

your mentee schedule time to talk or meet up; it is not a structured time that the program sets.

We are in dire need of mentors, and especially those who have come from similar backgrounds and communities as our students and families. This would be a great opportunity for those interested in giving back to the community, working in an educational mentoring setting, and in a district in which our students and families really deserve the resources to succeed, but are not always provided for them.

We would greatly appreciate it if you could share this opportunity with your fellow alumni, friends and family. For more information feel free to contact Celina Chun at cchun@alumrockcc.org or (408) 910-0446.

Staff participate in the Career Summer Institute

by Vicky Tamashiro, Director of Clinical Support

"If your actions inspire others to dream more, learn more, do more and become more, you are a leader."
~ John Quincy Adams

I'd like to recognize three of our staff who went above and beyond to represent ARCC in the community. The Intern Collaborative sponsors Andrew Hill High School juniors and seniors, in a week-long event where the county and community agencies spend time engaging the students and exposing them to the work done at each of the agencies.

The students who participate in this program have expressed an interest in working in the mental health field. Ava Pham and Rigo Rosas from our PEI program participated in a panel discussion. Akiko Chung, First Five Program Manager, helped in numerous ways in all of the activities.

Ava shared a heartfelt introduction with the students about her family's journey from Viet Nam, how they utilized public assistance to get by, and how her parents stressed to her and her siblings that pursuing education was the answer to success. She was inspiring and hopeful as she described how education was such a gift here in the U.S., because in Viet Nam one has to pay to attend school.

Rigo was just as inspiring as he talked about arriving in the U.S. at age 12, knowing no English, and being placed in ESL classes before he could be in the mainstream classes. He shared with the students how his parents - having a third grade education - raised him and his 2 brothers who have all graduated from college programs, and a third brother is enrolled in college now.

He talked about the need for services for Latino youth and families in our community, and told them of his commitment to service and the profession.

Shout out to Akiko, who as always was reliable and a great help, she arrived very early to help Jesse set up and greet the students and then participated with me in a role play and puppet making activity. She engaged with the students during lunch and stayed with me to help clean up. She devoted her day to help make this day a success and to help ARCC shine once again. Thank you Ava, Akiko, and Rigo for being wonderful, I really could not have made this day happen without your help!

Help ARCC get a Top-Rated Award Badge

If you love our work then tell the world! You have an opportunity to help us make even more of a difference in our community. GreatNonprofits - a review site like TripAdvisor - is honoring highly reviewed nonprofits with their 2015 Top-Rated List.

Won't you help us raise visibility for our work by posting a review of your experience with us? All reviews will be visible to potential donors and volunteers. It's easy and only takes 3 minutes! Go to <http://greatnonprofits.org/org/alum-rock-counseling-center-inc> to get started!



ARCC in the Community

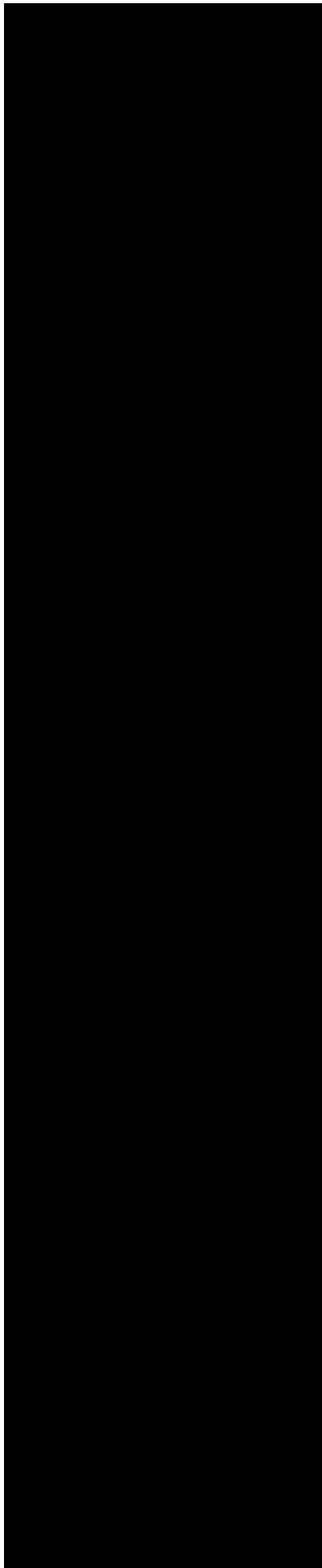
by ARCC Staff

"Coming together is a beginning, keeping together is progress,
working together is success."
~ Henry Ford

Our summer has been busy in our community. We have participated in multiple community events to outreach and educate the community about the services we provide. Just this week, ARCC participated in the National Night Out 2015 hosted by Councilmember Magdalena Carrasco at the Emma Purch Park. The event was a total success and it was inspiring to see the community come together to enjoy an evening of entertainment and resources.



ARCC along with other community organizations will be participating in a series of free public events focused on health and wellness, Viva Parks! summer events, throughout the entire summer. The Viva Parks! summer series events are aimed to engage neighborhood residents with health and wellness resources and activities, food demonstrations, cultural dance, and movie nights made possible through a collaboration between the Santa Clara County Public Health Department and Councilmember Magdalena Carrasco with funding from the Centers for Disease Control and Prevention.



ARCC participate at the Aptitud Community Academy at Goss Elementary School's Carnival last month. We had lots of fun. Our talented ARCC staff did face painting for the kids!



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Giving back to your favorite charity has never been easier. Next time you shop online be sure to checkout with AmazonSmile. Here's what you do: When you make an online purchase via Amazon, just begin with AmazonSmile and select ARCC. Amazon donates 0.5% of the price of eligible AmazonSmile purchase ... and those 0.5% gifts can add up.

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Thank you Silicon Valley Givers!


Thank you to everyone who donated during Silicon Valley Gives this past May 5th. Together we raised over \$1500 for programs and services to our community. THANK YOU!

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AREAS OF IMPACT

Alum Rock Counseling Center will work to ensure that:

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 2. All of our kids are kindergarten ready.
 3. Our youth graduate from middle school, high school and beyond.
 4. Our youth and families are free from dependency on the justice and/or social services systems.
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